

# PROGRAM SCHEDULE

## TUESDAY, JUNE 1, 2010

- 08:00 am – 05:00 pm **PGAC Office:** (Coat Check, First Floor)  
04:00 pm – 06:00 pm **Pre-Conference Registration:** (Commonwealth Foyer)

## WEDNESDAY, JUNE 2, 2010

- 08:00 am – 06:00 pm **PGAC Office:** (Coat Check, First Floor)  
08:00 am – 03:00 pm **Golf Tournament & BBQ:** (The Links at Penn Hills)  
09:00 am – 12:30 pm **Companion Tour:** (Historic Halifax City Tour)  
02:00 pm – 06:00 pm **Trade Show Set-Up:** (Commonwealth A, First Floor)  
04:00 pm – 06:00 pm **Pre-Conference Registration** (Commonwealth Foyer)  
06:00 pm – 08:00 pm **Welcome Reception:** (Pier 21)  
**Sponsored by Shell Canada Energy**

## THURSDAY, JUNE 3, 2010

- 07:00 am – 04:00 pm **PGAC Conference 2010 Registration:** (Commonwealth Foyer)  
07:00 am – 09:00 am **Light Breakfast For Delegates/Companions and Trade Show Exhibitors:**  
**Sponsored by Gibson Energy ULC, Canwest Propane Partnership, MP Energy Partnership, and Link Petroleum Services Ltd.** (Commonwealth A)  
07:00 am – 08:00 am **Trade Show Exhibit:** (Commonwealth A)  
09:00 am – 03:00 pm **Companion Program:** (Lunenburg & Mahone Bay)  
08:00 am – 08:15 am **Welcome Remarks:** Rick Nolan, Conference Chair  
Wilson Fuel Co. Limited (Commonwealth B)  
08:15 am – 08:20 am **Welcome Message:** Brad Johns, Deputy Mayor, Halifax  
08:20 am – 09:10 am **Canada Supply and Demand:**  
Bard Black, Propane Resources  
09:10 am – 09:30 am **Propane Industry & Environment Canada Working Group:**  
Pierre Leduc, Propane Gas Association of Canada and John Shriver, Environment Canada, Prevention and Recovery  
09:30 am – 10:00 am **Networking Break and Trade Show Exhibit Area:**  
**Sponsored by Provident Energy Ltd.** (Commonwealth A)  
10:00 am – 11:00 am **Regional Outlook(s):** PGACs regional reps will provide insights on issues the industry is facing in their regions.  
George Connors, Atlantic  
Martin Clough, ON  
Derek Belton, BC  
11:00 am – 12:00 pm **Annual General Meeting: PGAC**  
12:00 pm – 01:00 pm **Luncheon and Trade Show Exhibit Area:**  
**Sponsored by Superior Propane** (Commonwealth A)  
01:00 pm – 02:20 pm **Business Innovation:**  
**Safety Remote Controls:** Steve Belyea, Base Engineering Inc.  
**Blue Bird Innovation:** Roger Howsmon, Blue Bird Corporation  
**Tankless Technologies:** Nicole Krol, Rinnai Corporation  
**Underground Storage Tanks:** Floyd Running, Diversco Supply Inc.  
02:20 pm – 03:20 pm **Human Resources:**  
**Transformational Leadership:** Margaret C. McKee, Ph.D., Sobey School of Business, Saint Mary's University  
**Building Relationships in Turbulent Times:** Kristine Ward, Irving Oil Limited

## AT THE 2010 PGAC NATIONAL CONFERENCE

*National Propane Awards of Distinction Dinner*  
Celebrate outstanding contributions to the propane industry at Thursday's Awards Dinner. This event promises to be an evening of conversation and recognition that you won't want to miss.

The PGAC is delighted to honour organizations and individuals who have earned distinction through demonstration of exceptional accomplishment in the propane industry.

The four awards to be presented at the Awards Dinner include:

- President's Award – Individual
- President's Award – Company
- PGAC Volunteer Service Award
- W.L. Kurtze Student Scholarship Award

Visit [www.propanegas.ca](http://www.propanegas.ca) (All About Propane > Events > Industry Awards) for nomination forms. The deadline for submissions is March 31, 2010.

## THURSDAY, JUNE 3, 2010 (CONTINUED)

- 03:20 pm – 04:30 pm **Networking Break and Trade Show Exhibit Area:**  
**Sponsored by Irving Oil Limited** (Commonwealth A)
- 03:40 pm – 04:30pm **TransCAER Presentation and Tour:** Jean-Pierre Couture,  
Railway Association of Canada
- 06:00 pm – 07:00 pm **Awards Reception:**  
**Sponsored by Wilson Fuel Co. Limited** (Atlantic Foyer)
- 07:00 pm – 09:00 pm **Awards Dinner:**  
**Sponsored by BP Canada** (Atlantic Ballroom)

## FRIDAY, JUNE 4, 2010

- 08:00 am – 10:00 am **PGAC Office:** (Coat Check, First Floor)
- 07:00 am – 10:00 am **PGAC Conference 2010 Registration:** (Commonwealth Foyer)
- 07:30 am – 09:00 am **Light Breakfast for Delegates/Companions and Trade Show Exhibitors:** **Sponsored by CN** (Commonwealth A)
- 07:30 am – 08:30 am **Trade Show Exhibit Area:** (Commonwealth A)
- 08:30 am – 08:40 am **Welcome Back Remarks:** Rick Nolan, Conference Chair  
Wilson Fuel Co. Limited (Commonwealth B)
- 08:40 am – 09:40 am **Safety and Training:**  
**Communicating Product Safety Messages to Customers:** Marcello Oliverio, Superior Propane  
**Safety and Training:** Bill Egbert, Propane Gas Association of Canada
- 09:40 am – 10:10 am **Networking Break and Trade Show Exhibit Area:**  
**Sponsored by Spectra Energy Empress L.P.** (Commonwealth A)
- 10:10 am – 11:10 am **Risk Management:**  
**Business Continuity Planning:** Barry Manuel, Halifax Regional Municipality  
**Lessons Learned for Emergency Planning - 2010 Olympic Games:** Peter Coyles, Transport Canada
- 11:10 am – 12:10 pm **TransCAER Presentation and Tour:** Jean-Pierre Couture,  
Railway Association of Canada
- 11:10 am – 12:10 pm **Trade Show Exhibit Area** (Commonwealth A)  
12:10 pm – 01:00 pm **Luncheon: Sponsored by LPG Emergency Response Corporation** (Commonwealth A)
- 01:00 pm **Conference and Trade Show Exhibit Concludes:**
- 01:00 pm – 05:00 pm **Exhibit Dismantling:**
- 01:30 pm - 03:00 pm **Board of Directors Meeting:**

## WELCOME RECEPTION

Be sure to join your fellow delegates at the Welcome Reception on Wednesday evening, June 2, at PIER 21. Engage in our nation's rich multicultural history through the interactive exhibits in the Rudolph P. Bratty Exhibition Hall. The WWII deck, overlooking the Halifax Harbour and George's Island, provides a wonderful backdrop for photos.

## NETWORKING BREAKFASTS, BREAKS, LUNCHESES AND TRADE SHOW EXHIBITS

Take advantage of these informal yet dynamic opportunities to meet face-to-face with peers, business partners, industry experts, and maybe even customers or potential customers. The flexible, continental style will allow you to make the most of your time.

## PGAC ANNUAL GENERAL MEETING

The PGAC Board of Directors invites all members to attend the AGM on Thursday, June 3. Take advantage of this opportunity to meet the members of the Board and to share your thoughts on the activities and direction of the PGAC.



## PLEASE NOTE

This program--including speakers, panellists, listed events and schedule--is subject to change, or may be adjusted without prior notice by the Propane Gas Association of Canada. The opinions expressed in this document do not necessarily reflect those of any of the partners or stakeholder groups associated with this conference.

## DRESS CODE

**Welcome Reception:**  
Business Casual

**General Sessions:**  
Business Casual

**Awards Dinner:**  
Jacket and Tie

## CONCURRENT ACTIVITIES AND TRADE SHOW INTERFERENCE

Out of respect for our featured speakers, please avoid the scheduling of concurrent activities and trade show interference during periods that conflict with the general sessions. We thank you in advance for your consideration.