



PGAC AGM & 2009 ANNUAL REPORT

The PGAC will host its 43rd Annual General Meeting (AGM) at 11:30 a.m., Thursday, June 3, 2010 at the Westin Nova Scotian Hotel in Halifax.

In preparation for the meeting, members were sent (via Alert 34) relevant information and the 2009 Annual Report containing the consolidated financial statements for the year ended December 31, 2009.

See page three for a one-page Executive Summary of the Annual Report demonstrating the continuing benefits of having a strong and active Association. [Click here](#) to access the complete report.

2010 PROPANE GOVERNMENT DAY

The PGAC Board of Directors has cancelled the Propane Government Day planned in Ottawa for May 4th.

The industry's concerns and requests as presented at last year's Government Day are currently being actioned, with results being driven by the PGAC's Ottawa Government Relations Office, the PGAC Shippers' Group, and the PGAC National Technical / Regulatory Committee. Consequently, good progress is being made on a number of files that were to be the subject of the PGAC's 2010 Government Day

meetings. The Board agreed to continue the ongoing meetings at the 'officials' level instead of going 'political' at this time.

Also integral to the decision to cancel were concerns noted by several members with cost challenges associated with travelling to Ottawa in May and then to Halifax in June to attend the PGAC National Conference and Trade Show.

The next Propane Government Day is being planned to coincide with the 2011 PGAC National Conference, to be held again in Ottawa.

FAIRNESS AT THE PUMP LEGISLATION

Industry Canada announced tabling of [Fairness at the Pump Legislation](#) to address fuel pump accuracy. The PGAC reacted with Alert 30 to all PGAC contacts, followed by Alert 31 to PGAC Accredited contacts, providing communications support.

NEW TDG REGULATIONS UNDER DEVELOPMENT

In April, the PGAC responded to Transport Canada with its preliminary views on three sets of TDG Regulations amendments now under discussion. These do not

include Amendment 9 as discussed in Alert 27.

The PGAC has an arrangement with Transport Canada to review early versions of proposed regulations before changes are publically circulated for comment.

One set of regulations dealt with housekeeping changes, to update references in the regulations to the latest versions of national codes, etc.

The other two sets of regulatory changes, dealing with possible further changes to ERAP requirements and markings that should be attached on shipments of multiple means of containment, were not supported as proposed and require more discussions with Transport Canada.

Eventually, the final regulations developed will be circulated officially for comment. The PGAC will keep members apprised as new drafts are developed.

CONFERENCE HOTEL RATES GUARANTEED UNTIL MAY 3

There are only a few days left to take advantage of the special PGAC National Conference rates at the beautiful Westin Nova Scotian. Confirm your reservation today to get the most out of your attendance at

the PGAC National Conference, Trade Show & Golf Tournament on June 2-4, 2010.

The Atlantic Committee has been working hard to make the conference a première event for the region. The members of your Conference Planning Committee, which include **George Connors** (Scotia Propane Ltd.), **Steve Ferguson** (National Energy Equipment Inc.), **Bill Goode** (Irving Oil Limited), and **Lee Johnson** and **Rick Nolan** (Wilson Fuel Co. Limited), are counting on your support to make this happen!

Visit www.propanegas.ca to register for the 2010 National Conference & Golf Tournament, to become an exhibitor at the Trade Show, or to secure a sponsorship.

Or contact **Linda Kool**, *Manager Member Services*, at 403.543.6503, toll-free at 1.877.784.4636, or by email at lkool@propanegas.ca.

INDUSTRY NEWS

Go to [All About Propane/ Industry News](#) on the PGAC website for these and other stories:

- **Recall Notice** – as per Alert 33, please be advised that **Kuuma IR Stow and Go Barbeque Grills** have been recalled due to fire hazard. For details, please see the [recall notice](#).
- PERC's has released its [Propane Technology Review 2010](#).

- Web resources are available regarding the [Harmonized Sales Tax for Ontario and B.C.](#)
- Propane Resources offers their [Outlook for Energy 2010-2011](#).
- Alberta to fuel [National Clean Energy Research](#) (part of the Canada ecoTrust program).

MEETING NEWS

Meeting minutes are now available in the secure members' area of the PGAC website for the March 18 meeting of the **National Technical/ Regulatory Committee** and the February 10 meeting of the **Manitoba Committee**.

PROPANE SERVICES DIRECTORY UPDATE

The PGAC's on-line Propane Services Directory at www.propaneservices.ca is progressing well. If your company is one of the member listings that has not yet been confirmed or updated, speak to your Accredited PGAC Contact to secure your spot. For questions, contact the PGAC's **Allison Brown**, in Toronto, at 647.340.2208 or abrown@propanegas.ca.

PRICE CHECK

[Click here](#) to compare fuel prices across Canada. This week (¢/litre), propane vs. gasoline: **65.6 vs.104.5**

UPCOMING

May 10: British Columbia Committee Meeting, Coquitlam.

May 27: Alberta Provincial Meeting, Red Deer.

Jun 2-4: PGAC Annual Conference, Tradeshow & Golf, and Awards of Distinction ceremony, Halifax.

[All About Propane / Events](#)

Jun 3: PGAC National Awards of Distinction Ceremony, Halifax.

Jun 4: PGAC Board of Directors Meeting, Halifax

Jun 16-17: Manitoba Propane Committee Meeting and Golf Tournament, Falcon Lake. Contact **Tom Cheret (MaX-Quip Inc.)** at 204.781.6574 for details.

Jun 23: National Technical / Regulatory Committee Teleconference.

Jun 29: Atlantic Committee Meeting.

Sep 10-11: PGAC Alberta Seminar and Kandleighters' Golf Tournament, Red Deer/Innisfail. Brochure now ready on the website:

[All About Propane / Events](#)

Sep 14: PGAC BC Seminar and Golf Tournament, Fort Langley.

For meeting details: **Natalie Stenberg**: 403.543.6519, nstenberg@propanegas.ca.

For events: **Linda Kool**: 403.543.6503, lkool@propanegas.ca.

THE PGAC – ADDING VALUE FOR MEMBERS

On April 28, 2009 the Propane Gas Association of Canada (PGAC) distributed its 2009 Annual Report to members. The following highlights from the report demonstrate the continuing benefits of having a strong and active Association.

A GROWING PRESENCE

- In 2009, the PGAC attracted 27 new members, surpassing a 300-member milestone with 304 members.

CREATING AN ENVIRONMENT FOR GROWTH

Federal Government Relations and Advocacy

- A highly successful Government Day was held on June 2, 2009 in Ottawa, with a well-attended reception that welcomed over 100 guests, including senators, federal cabinet ministers, Opposition Party critics and other parliamentarians.
- With support from its Ottawa Office, the PGAC established new government and media monitoring processes, budding stakeholder relationships, and effective representation in new forums, leading to more proactive identification of, and action on, industry issues and opportunities.
- Environment Canada agreed to establish a mechanism with industry for dialogue on Environmental Emergency Regulations.
- A successful lobby to Measurement Canada led to retraction of a proposal to eliminate the use of the Weigh In / Weigh Out method for filling retail cylinders.
- The PGAC continued to educate and advocate for propane through numerous national magazine articles and editorials.
- A bilingual ad campaign about propane continued in Ottawa, supplemented with regular mailings of propane-related information to legislators and officials.

ENHANCING SAFETY & ENVIRONMENTAL RESPONSIBILITY

Training and Emergency Response

- PGAC members were again able to rely on the unrivalled services of the LPG Emergency Response Corporation

(LPGERC), a subsidiary of the PGAC, to deal with incidents. The LPGERC's record of no reportable injuries by personnel was maintained in 2009.

- The Propane Training Institute (P•T•I), a division of the PGAC, certified nearly 19,000 students (76 students every business day!) and welcomed 122 new trainers and examiners. This brought its national training network to nearly 1000, delivering over 30 courses.
- P•T•I released the first national LPG awareness course for firefighters – a program LPG companies can use to strengthen ties with local communities and ensure the best possible response to incidents.
- An independent review of P•T•I programs was completed and the results incorporated into P•T•I's 2010 business plan.
- Responding to new licensing requirements by Ontario's Technical Standards and Safety Authority, P•T•I facilitated the timely approval of all of its trainers and examiners in Ontario.

FOSTERING LEADERSHIP & ACCOUNTABILITY

Industry Committees

- The PGAC's National Technical / Regulatory Committee (NTRC) continued to lead work on critical technical and regulatory issues, such as interacting with Transport Canada on several amendments to the Transportation of Dangerous Goods Regulations and the CSA-B51 Code Committee on the change-out frequency of pressure relief valves.
- NTRC work included conducting analyses and developing industry consensus recommendations on over 40 dockets under the CSA-B149.2 Code, the vast majority of which were subsequently accepted by the CSA-B149.2 Technical Committee.
- The NTRC also inputted on the appointment of members and the terms of reference for the new CSA-B149.2 Technical Committee, formed in the fall of 2009.

- The Auto Propane Committee commenced a process to develop a three-year strategic plan for propane-powered fleets.
- A forum for addressing collective rail shipping issues, the PGAC Shippers' Group was active, particularly on advancing interests related to Transport Canada's Rail Freight Service Review.
- The PGAC's four regional committees made progress on numerous local issues, many of which are noted in the Annual Report.

PROVIDING FURTHER MEMBERSHIP VALUE

- The PGAC's regional committees hosted their annual networking and professional development events and the PGAC added a tradeshow component to its national conference.
- Through the PGAC's Awards of Distinction Program, the PGAC again acknowledged deserving recipients.
- A series of media relations and crisis management workshops were arranged for members.
- Upwards of 300 propane-related inquiries were handled through the PGAC's free advisory services, not including the hundreds of inquiries related to services such as training or the LPGERC.
- New PGAC Safety Fact Sheets were created and also made available to members to co-brand as they wished to distribute to their customers.
- PGAC members were kept informed through regular communications, such as alerts (often daily), bulletins, monthly newsletters, committees' meeting minutes, website updates, etc.

MANAGING EFFECTIVELY

- Year over year, the Association's finances are being managed more effectively and efficiently.

The 2009 PGAC Annual Report is available on-line at www.propanegas.ca. Download your copy today.